



Rev05.2024
Warranty QR Code
emaxwarranty.com

EMAX Compressor Rotary Screw Compressor

EMAX Compressor makes the following **Standard Warranty** guarantee:

- That each rotary screw air compressor be free from defects in materials & workmanship for 1 Year from the date of delivery, this includes the rotary screw compressor pump and all components including the electric motor. This Standard Warranty includes 1 year of warranty labor from an authorized technician. EMAX Compressor is not responsible for downtime during warranty service. If downtime is necessary, it is at the owner's discretion, obligation, and expense, to have a redundant compressor. Parts shipped for warranty repairs shall only include ground freight charges for the first 180 days of the warranty period, thereafter owner is responsible for all freight charges of parts shipped for warranty. Any and all express shipping charges of warranty parts would be at the owner's expense. Standard technical assistance is provided at no charge during and after the standard warranty period.

****Standard warranty has no obligation to maintain warranty status, warranty will expire one year from date of delivery. Please see available options below to extend your warranty.***

- **Extended Warranty:** EMAX Compressor will extend your standard 1-year warranty to 10 years on the rotary screw compressor pump and 10 years on a three-phase electric motor, or 5 years on a single-phase motor. When owner opts into the extended warranty plan, EMAX Compressor will extend all other components to 5 years minus normal wear and tear parts included but not limited to valves (intake/suction, check, blowdown, thermo, pop off, unloader), and ball valves. Belts, shaft seals, load/unloader solenoids, sensors (temperature or pressure), Electrical contractors and relays, and any parts used that have a routine maintenance schedule
- Warranty repair parts under the extended warranty will not include any shipping charges beyond the standard warranty, therefore owner is responsible for all freight charges for warranty parts. This plan includes our advanced technical air support.

****In order to maintain Extended Warranty status, the owner must adhere to and purchase from EMAX Compressor the required maintenance items as scheduled below:***

- All units are shipped with break-in oil and filters that must be changed to our SMART OIL™ and new filters at 600 hours
- Thereafter oil and filters should be changed annually or every 4000 hours whichever occurs first, using only our SMART OIL™.
- Always maintain proper oil levels in unit. If the unit runs out of oil due to neglect the warranty will be voided.
- Use only SMART OIL™ and filters purchased from EMAX Compressor in your compressor, or your warranty will be voided.

- ****Limited Lifetime Warranty Plan:** With participation in our **SMART OIL™** auto ship program EMAX Compressor will extend the warranty plan to a ****Limited Lifetime Warranty** on the rotary screw compressor pump, and the Extended Warranty of 10 years on a three phase electric motor, or 5 years on a single phase motor and all other components for 5 years will be included as well, minus normal wear and tear parts included but not limited to valves (intake/suction, check, blowdown, thermo, pop off, unloader), and ball valves. Belts, shaft seals, load/unloader solenoids, sensors (temperature or pressure), Electrical contractors and relays, and any parts used that have a routine maintenance schedule

Warranty repair parts under the Limited Lifetime warranty will not include any shipping charges beyond the Standard Warranty, therefore owner is responsible for all freight charges for warranty parts. This plan includes our advanced technical air support. Smart Tech Support provides you with the highest level of technical support. Smart Tech support is an interactive support team available to you at your fingertips by just downloading a free app. The app provides free remote meetings, interactive touch display, real live personal to assist.

Limited Lifetime Warranty, is not prorated, and has no hour limits.

****In order to maintain Limited Lifetime Warranty status, the owner must adhere to and purchase from EMAX Compressor the required maintenance items as scheduled below utilizing our Smart Whisper Blue Auto Ship program:***

- All units are shipped with break-in oil and filters that must be changed to our SMART OIL™ and new filters at 600 hours
- Thereafter oil and filters should be changed every six months or every 4000 hours whichever occurs first, using only our SMART OIL™.
- Always maintain proper oil levels in unit. If the unit runs out of oil due to neglect the warranty will be voided.
- Use only SMART OIL™ and filters purchased from EMAX Compressor in your compressor, or your warranty will be voided.

If at any time or for any reason, auto ship is cancelled or stopped, the Limited Lifetime warranty will revert to either the Standard or Extended warranty whichever applies to payment status.

- **Warranty Shall not apply and EMAX Compressor shall not be responsible nor liable for:**
 - Routine service such as oil changes, filter replacements, gasket tightening to correct oil seepage or drive belt tightening and valve cleaning and are not covered under warranty.
 - Consequential damages such as but not limited to cost of loss of business, product damage, or down time
 - Acts of nature, over abuse, malicious destruction, improper maintenance, undersized equipment
 - In the case the product has been discontinued at any point the *Limited lifetime warranty will last five years past the discontinue date. EMAX Compressor has discretion to substitute parts with current model for the five-year duration.
 - Deviation from operating instructions or specifications
 - Labor charges for repairs or maintenance made by person(s) other than an authorized, approved service technician or any labor after the 1-year Standard Warranty expires. Normal wear and tear parts included but not limited to valves (intake/suction, check, blowdown, thermo, pop off, unloader), and ball valves. Belts, shaft seals, load/unloader solenoid



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(temperature or pressure), Electrical contractors and relays, and any parts with a routine maintenance schedule

- **Warranty shall be voided under the following conditions:** Exposing electrical components to rain or water, or installing the unit in a hostile environment such as acid vapors or any caustic or abrasive matter that may be ingested into the pump, or installing the unit in an enclosed area where lack of cooling ventilation is present, such as in boiler or equipment rooms where the ambient air exceeds 100F.

Further exclusions include failure to fully and completely follow the guidelines set forth in the manual. Of specific note is environments where fine dust is common, such as granite, marble or concrete plants, the compressor MUST be installed in a separate area with its own dedicated ventilation. **FAILURE TO PROVIDE THIS DUST FREE OPERATING AREA VOIDS THE WARRANTY.**

Parts used for warranty purposes must be supplied by EMAX Compressor. Warranty work should be performed by an EMAX Compressor approved Technician. If any maintenance (other than routine maintenance) is performed by a non-approved Technician, written pre-approval must be obtained from EMAX Compressor, to prevent voiding this warranty. Failure to fully comply with this warranty and fully comply with the manual instructions will void this warranty.

Tech Support: 866-294-4153

The oil purchase and maintenance program are effective as of Jan.2020

