

## Compressor Controller Model R1 & Model R2 Warranty Information

### Compressor Controller Limited Warranty:

This warranty is limited to Air Compressor Controller manufactured by:  
Compressor Controller Group / SAM Controllers ("CCG")  
1911 NC HWY 902 W  
Pittsboro, NC 27312

*Limited Warranty:* Compressor Controller Group, SAM Controllers, Umbrella Technologies, Inc., its partners, employees, contractors and associates are hereby referred to as "CCG".

CCG will repair or replace, free of charge, to the original retail customer who purchased a Compressor Controller Model R1 or R2 from an authorized dealer, distributor or distributor's dealer in North America. This warranty does not transfer to subsequent owners. CCG will repair or replace, at its option, any parts of the Compressor Controller that are determined to be defective by CCG in material or workmanship under normal use during the applicable warranty time period as stated below.

This limited warranty covers the cost of the replacement parts and labor for all defects when installed by an authorized service center. Transportation/parcel charges are the responsibility of the customer. Any part replaced under warranty becomes the property of CCG. All parts replaced under warranty will be considered as part of original product, and any warranty on those parts will expire coincident with the original product warranty.

Limited Warranty periods:

- Non-commercial / Non-rental (personal use by a retail customer): 1 year parts and labor
- Commercial / Rental (usage for income, business use): 6 months parts and labor

The limited warranty period begins on the date of retail purchase by the original purchaser.

*Disclaimers, Limitations of Remedies & Exclusions:* This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

*Disclaimer of other Warranties:* To the fullest extent permitted by applicable law, this limited warranty is exclusive and expressly in lieu of any and all other warranties, including, without limitation, any implied warranties of merchantability or fitness for a particular purpose or any other implied warranties that may arise from the course of dealing or usage of the trade. CCG hereby disclaims and excludes all other warranties. To the extent that CCG products are consumer products under applicable federal and state law with respect to any customer, the duration of any implied warranties (including but not limited to implied warranties of merchantability or fitness for a particular purpose) are limited to the shortest duration permitted by applicable law or the Limited Warranty period provided herein, whichever is longer.

*Limitations of remedies:* CCG shall not be liable to customer, or anyone claiming under customer, for any other obligations or liabilities, including but not limited to, obligations or liabilities arising out of breach of contract or warranty, negligence or other tort or any theory of strict liability, with respect to the air compressor, compressor controller and or CCG acts or omissions or otherwise. To the fullest extent permitted by applicable law, CCG shall

not in any event be liable for incidental, compensatory, punitive, consequential, indirect, special or other damages, including but not limited to loss of use, loss of income, loss of time, loss of sales, injury to personal property, or liability customer incurs with respect to any other person, or any other type or form of consequential damage or economic loss. In addition to the foregoing disclaimers, limitations and terms, this limited warranty shall not apply to and does not cover accessories, nor does it cover products that are in any way subject to any of the following:

1. Improper setup, installation or storage.
2. Lack of proper maintenance and service.
3. Accident, damage, abuse or misuse.
4. Abnormal operating conditions or applications.
5. Repair or modification by customer or any third party without written consent of CCG.
6. Use under operating conditions or in applications not recommended by CCG.
7. The use of accessories or attachments not recommended by CCG.
8. Acts of God.

The application of these exclusions will be determined at the sole discretion of CCG. Warranty registration with CCG is required on all products. You can mail the enclosed registration form.

**Do not return your compressor controller to the place of purchase.**

**For all customer service inquiries call CCG Customer Service at (919) 442-8787 or visit [compressorcontroller.com](http://compressorcontroller.com)  
For our ticket system visit: <https://samcontrollers.com/support>**